



Library Department Information Summary

2011

Who we are.....

Mission Statement

The Rapid City Public Library provides access to materials and services to help residents of all ages obtain information to meet personal, professional and educational needs.

Purpose

Service motto: Anticipate needs, build relationships, connect citizens with information.

Personnel

Director: Greta Chapman
Full-time Employees (FTEs): 38.875

Contact Information

Rapid City Public Library
610 Quincy Street
Rapid City, SD 57701
Telephone: 605-394-4171
Fax: 605-566-7176
<http://www.rapidcitylibrary.org>

Departments

Circulation/Technical Services
Public Services
Outreach Services
Facilities

Libraries

Downtown: 610 Quincy Street
North: 10 Van Buren Street

Budget

\$3,185,224

Funding Sources

City Funds: 83%
County Funds: 13%
Board Funds: 4%

What we do.....

Maintain a Community Gathering Place

- Serve as both a virtual and physical place for the community to gather and exchange ideas.
- Provide study rooms and meeting rooms for patrons and community groups.

Engage Online Users

- New, Google-like catalog search.
- Downloadable eBooks, audio books, and videos.
- Community wikis documenting and recording events of community interest (Rapid City Flood, DUSEL, Knowledge Network).
- Delivery of services using Social Media (Twitter, Facebook, LibraryThing).

Develop Library Services for all ages

- Offer progressive and engaging programs for patrons of all ages.
- Provide expanded online collection and popular materials in print.
- Maintain relevant research databases, books, DVDs, magazines and newspapers.

Operate Multiple Locations

- Provide comparable services for populations served at Downtown and North Libraries.
- Designing a new RCPL-East location to better serve Rapid Valley patrons.
- Planning for a future West side branch.

Record-breaking use

- Over 1 million circulations in 2009
- 1,176,000 circulations in 2010